



Additional Terms and Conditions KinderRijk

Opening times

KinderRijk offers child day care and after school care year round with the exception of national holidays. With the former 51 week contracts excludes care on the days between Christmas and New Year. KinderRijk offers before school care for 40 weeks per year excluding National and school holidays.

The KinderRijk 51 week contract for toddler care excludes care on the days between Christmas and New Year. The KinderRijk 48 week contract offers the opportunity to decide personally which other three weeks in the year not to make use of care.

A care package is for the duration of at least one year. Should you wish to change your package in the course of the year to a larger package, then KinderRijk reserves the right to recalculate the costs for care. Naturally you will be informed of the consequences up front.

Fees

The prices are based on the annual price list applicable on the first day of actual care. Should the price list not be released at the contract moment the current prices will appear in the contract. Annually KinderRijk will communicate the new prices in writing at least one month before the start of the new year.

KinderRijk reserves the right to unilaterally change our services, products and/or pricing. In any event every year a new price list will be released for the following calendar year. Should KinderRijk make use of this right the details of the planned change will be communicated in writing at least one month before the effective date.

Subsidies

Should a local government subsidy be applicable to the placement, the income dependant subsidy will be calculated based on the income details provided by the parent / guardian.

Parent/Guardian declares hereby that they do not have a claim to child care supplement (kinderopvangtoeslag) and are solely responsible for providing information if the situation should change. Parent/guardian agrees to a validation of the right to child care supplement by the appropriate authorities.

Any contributions received by KinderRijk relating to the agreement will be deducted monthly from the amounts owed by the parent/guardian.

Absence and credit

According to the terms of the credit points, available on: <https://www.kinderrijk.nl/en/parent-app/frequently-asked-questions-parent-app/>, point are given when contract days are reported absent.

After the end of the contract days, the credits are no longer useable. Uncollected days and credits are in no way compensated financially.

Liability

KinderRijk has, in line with the child care services provided, a legal liability insurance covering the children and staff. Any liability flowing to KinderRijk either directly or indirectly from this agreement is limited to amount to which the insurance covers and pays out in the specific situation.

Early total or partial cancellation of the agreement

Early total or partial cancellation of the agreement is possible within the general conditions for Child Care and is subject to a notice period of one calendar month.

Additionally, KinderRijk may immediately cancel the care when in the opinion of KinderRijk:

- The placement of the child, or through the parent of the child, a general threat, danger and/or unacceptable impact is the result for the child, the staff or another child.
- When in a period of at least 2 months the child has taken up <50% of the agreed placement.

Locations and transport

KinderRijk reserves the right to place children in another location, or to move the location. This will be communicated at least one month in advance and always based on discussion with the parent committee (oudercommissie) of the relevant location.

The transport obligations in the case of after care is determined per school. An aftercare facility offers alignment with the junior school according to the published agreements on www.kinderrijk.nl.

If necessary KinderRijk reserves the right to transport children from school to the after school care and for holiday activities, for example by public transport, the car, the bicycle.





Personal details

Personal details KinderRijk Holding B.V. and it's related entities are committed to acting in accordance with the General Data Protection Regulation. In this regard KinderRijk Holding B.V. and it's related entities agree that they are jointly controllers in the terms of the General Data Protection Regulation for the processing of personal data within the KinderRijk group. The processing of personal data occurs in accordance with our Privacy Statement, which is available on our website www.kinderrijk.nl

